



## **Customer Feedback Form**

Thank you for choosing Gardiner Roberts LLP. We value all of our clients and strive to meet everyone's needs.

Please tell us the date and time of your visit: \_\_\_\_\_

Did we respond to your customer service needs today?

- YES       SOMEWHAT (please explain below)  
 NO (please explain below)

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Was our customer service provided to you in an accessible manner?

- YES       SOMEWHAT (please explain below)  
 NO (please explain below)

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Did you have any problems accessing our goods and services?

- YES (please explain below)       SOMEWHAT (please explain below)  
 NO

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Please add any other comments you may have:

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Contact information (optional)\*:

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Thank you.

Gardiner Roberts LLP Management

**SUBMITTING FEEDBACK:**

Customers can submit feedback verbally or by completing and forwarding this form to Ms. Talin Artinian:

Talin Artinian, Human Resources Manager  
416-865-6735  
tartinian@grllp.com  
Bay Adelaide Centre – East Tower  
22 Adelaide St West, Suite 3600  
Toronto, ON M5H 4E3

*Customers/Clients that provide formal feedback and include contact information will receive acknowledgement of their feedback, along with resulting actions based on concerns or complaints that were submitted.*